



Data Sheet / Knowledge Cloud Computing Services

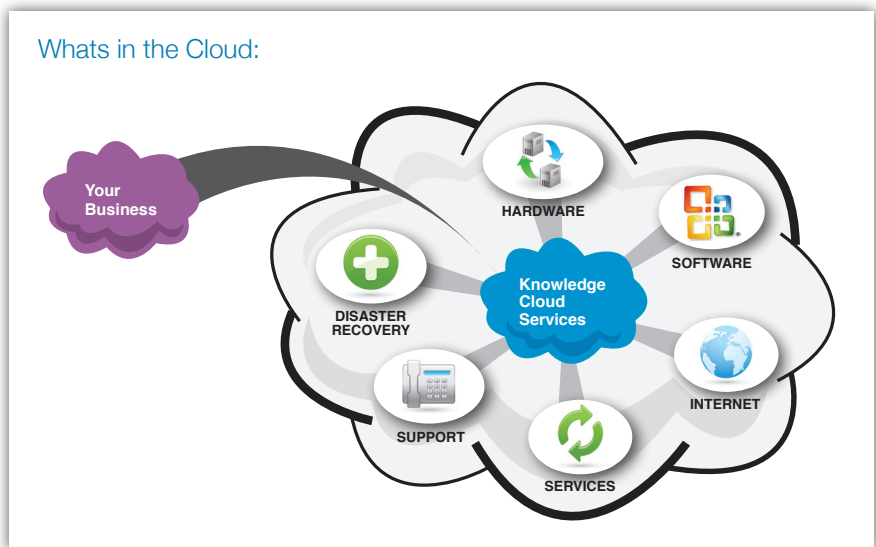
Whats in the Cloud?

- **Hardware** = Servers, Storage
- **Support** = Maintenance, Helpdesk
- **Software** = Email, Database, File & Print, MS Office
- **Services** = I.T. Consultancy, Management, Monitoring
- **Internet** = Connectivity, Bandwidth, Hosting
- **Disaster Recovery** = Office & I.T. Asset Recovery, Business Continuity

Knowledge Cloud Services provides businesses of all sizes with the opportunity to significantly reduce I.T. costs by sharing a common pool of I.T. technology assets and services.

I.T. resources are allocated from an extensive portfolio of infrastructure assets including servers, storage, software and services. Your technology resources are delivered from highly available, secure and fault resilient Data Centre facilities, which provide exceptional levels of security, reliability and performance.

With Knowledge Cloud Services, you only pay for the services used, in the form of a cash flow friendly, capital cost free, monthly service charge. This co-operative pay-as-you-use approach, allows businesses of all sizes to benefit from the reliability and scalability of enterprise technology using a low, monthly service usage charge.



World Class Technology Infrastructure

Knowledge Cloud Services are delivered from within highly available and secure data centre facilities. Designed to tier-three standards, service facilities include redundant power systems, advanced environmental management controls and multi-tiered security and protection systems. Knowledge Cloud Services have been purposefully designed to provide you with an exceptional technology platform on which to conduct successful business.

Utilising class leading enterprise technology assets from the world's foremost manufacturers including HP, Cisco, Emc, Vmware and Microsoft, Knowledge's Cloud Services customers can plan with confidence in the knowledge that their future I.T. requirements can be delivered in a fast, reliable and cost efficient manner.

What is Cloud Computing?

Cloud computing is Internet ("cloud") based development and use of computer technology ("computing"). It is a style of computing in which dynamically scalable and often virtualised resources (hardware & software) are provided as a service over the Internet. Users need not have knowledge of, expertise in, or control over the technology infrastructure "in the cloud" that supports them.

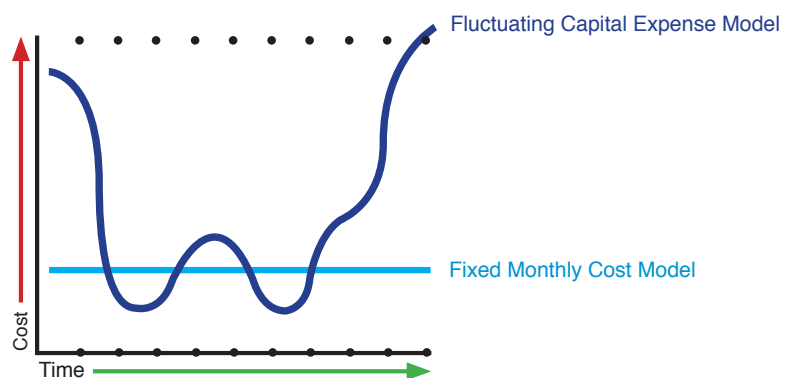
Service Choice & Business Flexibility

Knowledge Cloud Services can be scaled to meet business demand and deliver high quality, reliable and consistent I.T. services for your organisation to draw upon as your business needs dictate. Simple, unambiguous monthly billing provides for improved cost control and I.T. service transparency.

Improved Service & Lower Costs

By sharing cloud based enterprise infrastructure and support services, Knowledge Cloud customers benefit from significant economies of scale, lower operational support costs and improved service reliability and scalability.

Savings illustrated



Business Empowering

Knowledge Cloud Services removes the complexity; capital investment and management overheads of delivering I.T. services internally. Stakeholders and management can free up valuable time and resources to concentrate of what they do best – growing their business.

Quality Assured

All of Knowledge Cloud Services come complete with an industrial strength SLA and are delivered to the most rigorous of business standards, including ISO 9001 Quality Management, ISO 27001 for Information Security and our support services are delivered by ITIL accredited service delivery managers to provide absolute service reliability



See how Knowledge Cloud Services can save your business money today on (0191) 417 0099.

KNOWLEDGE I.T

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About Knowledge I.T.

Knowledge I.T. is a first-class provider of ICT solutions to organisations of all sizes. With over 20 years of experience in the industry, we succeed in providing an integrated and holistic approach to ICT service delivery. We can deliver I.T. infrastructure, data, voice, mobile and Internet communication services, as well as 24/7 technical support. We partner with Best of Breed technology vendors only: industry leaders like Cisco Systems, Microsoft, VMware and EMC. Our focus on quality and best procedure guarantees the highest standards of service, from conceptualisation on the drawing board to realisation and implementation in the workplace.